

Please Note: While we try to provide you with the solution you need, we can't promise that the information set out below is totally error free or will necessarily resolve any problem you may have."

## Connecting the Senor GTP-290B3 Receipt Printer to a MAC computer

This paper provides instructions for installing the Senor GTP-290B3 Receipt Printer, provided in the Reckon Retail Starter Kit, onto a MAC computer for use with Reckon Point of Sale Online.

These instructions were tested on the MAC OSX version 10.6.8:



To install the receipt printer driver suitable for the Senor thermal receipt printer model GTP-290B3 as provided with the Reckon Retail starter kit you will first need to download the driver disk image 'FTDIUSBSerialDriver\_v2\_2\_18' from the FTDI Chip website:

http://www.ftdichip.com/drivers/VCP/MacOSX/FTDIUSBSERIALDriver\_v2\_2\_18.dmg



Reckon Limited ABN 14 003 348 730 Level 12, 65 Berry Street, North Sydney NSW 2060, Australia Tel: 1300 784 253 I Fax: +61 2 9577 5557 customerservice@reckon.com.au I www.reckon.com.au





1. Once loaded double click on the **`ftdiUSBSerialDriver\_10\_4\_10\_5\_10\_6\_10\_7**' installer package and follow the prompts.



2. From 'Finder' open 'Applications' and 'Citrix Receiver'.

0 0	🕅 Applications		$\bigcirc$	
		٩		
▼ DEVICES	Name	<ul> <li>Date Modified</li> </ul>	:	
Macintosh HD	📔 Address Book	25/07/2009 3:36 PM	18.6	
iDisk	App Store	16/12/2010 10:10 AM	7.4	
ETDIUSRSerialDriver	🖉 Automator	11/07/2009 5:09 PM	14.8	
	Calculator	06/07/2009 4:17 PM	9.5	
▼ PLACES	🚸 Chess	19/05/2009 4:09 PM	3.8	
5 Desktop	Citrix	Yesterday, 12:54 PM		
A netehamilton 81	🙆 Citrix Receiver	Yesterday, 12:54 PM	27.7	
A Applications	🐼 Dashboard	31/07/2009 5:18 PM	205	
Documents	📴 Dictionary	11/06/2009 12:32 PM	7	
▼ SEARCH FOR	🐻 DVD Player	14/07/2009 7:05 PM	32.2	
(L) Today	🐘 Font Book	06/05/2009 4:04 AM	14.5	
Yesterday	🛔 Front Row	31/07/2009 5:18 PM	40:	
Past Week	觉 iCal	16/07/2009 5:42 PM	53.6	
	回 iChat	29/07/2009 3:28 PM	53.1	
All Maying	💓 Image Capture	20/06/2009 4:56 PM	5.9	
All Movies	iSync	19/05/2009 6:29 PM	39.1	
All Documents	@ iTunes	03/04/2011 2:27 PM	191.6	
			) + +	
1 of 57 selected, 32.51 GB available				



3. From the Citrix Receiver menu select preferences:

Ś	Citrix Receiver Edit Wind	ow		
	About Citrix Receiver			
	Sreferences 米,			
	Services	Applications		
	Hide Citrix Receiver #H			
	Hide Others T #H Show All	Name Date Modified Citrix Receiver		
	Quit Citrix Receiver #Q	eiver Please log on to Reckononline Virtual Apps		
	▼ P	Domain\User:		
		Password:		
		Cancel Log On		

4. Click on the devices icon and next to an available comport select the 'usbserial-0000xx' device and select the 'Read Write' option on the 'how to access your files and computer' options:

00	Devices			
Genera Devices	Mic & Webcam Keyboard Accounts			
Choose how to access files and drives on your computer from your applications: Read and write Read only No access Ask me each time Mapped COM Ports				
COM Port	Device			
COM1	None ÷			
COM2	usbserial-000022 ‡			
COM3	None ‡			
COM4	serial ‡			



5. Open Point of Sale terminal:



6. Select your terminal name:





7. From the 'Tools' dropdown menu select 'Options':

Retail Point of Sale Professional 2012/13 Terminal - Sample Company					
File Tools Help					
Process End of Day					
Options	,	,	, ,		
Send Email					
2010 CHOINT					
I					
Last Transaction ↓↑					
	Menus	Float In	Hold	Price	
	End of	Float Out	Retrieve	Dollar	
	Day			Discou	

8. Select the 'Receipt Printer' tab then choose 'Senor GTP-290B3(USB)' from the 'Type' dropdown menu and from the 'Connected to' dropdown list select and click 'OK':

Options	
Card Reader   Scale   Pump   Report Printer   Table Manager   Appointment Manager	
General Display Lists Keyboard Scanner	
Customer Display Receipt Printer Kitchen Printer Invoice Printer Cash Drawer EFTPOS	Annly
Ivpe Senor GTP-290B3 (USB)	<u>C</u> ancel
Connected to Communications Port (COM2)	
Printer has [None] Print in two colour mode	Lustom
Line 1 Rate	
Line 2 14 003 348 730	

Congratulations you have now successfully connected your receipt printer to Retail Point of Sale Hosted